



# Collaboration Made Easy

Improve performance and reduce costs with Inter-Tel® applications

## IntelliTrack



Inter-Tel Web Conferencing and Inter-Tel Remote Support Customer Since 2004.

**“We develop inventory control software packages with a focus on automated data collection.**

We sell software all over the world, so we use Inter-Tel Web Conferencing to interactively demonstrate our products. With it, we're able to offer customers a lower-cost alternative through our Web-based training.

And with Inter-Tel Remote Support, our tech support teams can remotely access our customers' data and network environment, saving time troubleshooting and isolating problems. It allows us to provide our customers with the support they need, no matter where they are; that's a big plus for us.”



**Ronald Pawlowski**

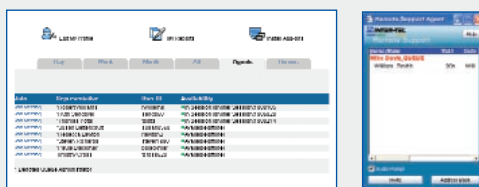
*Director of Support Services, IntelliTrack*

## Inter-Tel Applications Deliver Real Performance

By creating a dynamic, real-time environment in which two or more people in different locations can interact, companies can streamline business processes, improve customer care, enhance employee productivity and reduce expenses.

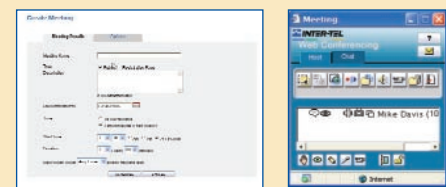
Inter-Tel addresses the needs of today's dynamic business environment by offering powerful applications that enable an enterprise to connect to internal and external resources with state-of-the-art solutions and technology. And we've been doing it for more than 35 years.

### Inter-Tel Remote Support



Web-based, real-time tool that provides a simple way for sales and support professionals to quickly manage and resolve online PC support and demo requests via the Internet; helps increase productivity and lower operating costs.

### Inter-Tel Web Conferencing



Enables real-time, interactive Web-based meetings with your audience by using a combination of desktop and application sharing; multi-point videoconferencing; keyboard and voice chat; file transfer; polling and quizzing; co-browse; and record and playback features.



Inter-Tel, Incorporated

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\* Some features or applications mentioned may require a future release and are not available in the initial release. Future product features and applications subject to availability and cost. Specifications are subject to change without notice. © Copyright 2006 Inter-Tel, Incorporated. All products and services mentioned are the trademarks, service marks, registered marks or registered service marks of their respective owners.